



SUMMARY OF BASIC PATIENTS' RIGHTS AND RESPONSIBILITIES

We at Gateway Physical Therapy are committed to serving you with compassion, care, skill and respect. As one of our patients, you have choices, rights and responsibilities.

You have the *RIGHT*:

- To be treated with dignity and respect
- To know the names and professional status of people serving you
- To privacy
- To confidentiality of your records
- To receive accurate information about your health-related concerns
- To know the effectiveness, possible side effects, and problems of all forms of treatment
- To participate in choosing a form of treatment
- To receive education and counseling regarding your treatment
- To consent to, or refuse any care of treatment
- To review your medical records with a clinician
- To information about services and any related costs

You also have the *RESPONSIBILITY*:

- To seek medical attention promptly
- To be honest about your medical history
- To ask about anything you do not understand
- To follow health advice and medical instructions
- To report any significant changes in symptoms of failure to improve
- To respect clinic policies
- To keep appointments or cancel in advance
- To seek non-emergency care during regular business hours
- To provide useful feedback about services and policies